Learn About the USPTO's On-Demand Video Interviewing Platform



About On-Demand Video Interviewing

The United States Patent and Trademark Office (USPTO) uses an on-demand video interviewing platform for some interviews. The platform does not limit candidates to business hours—interviews can often be completed at times chosen by the applicants! If selected for an interview, you may receive an email from interviews@uspto.hirevue.com inviting you to a digital interview with a window of time to complete it.

FAQs

I received an invitation to digitally interview for an examiner position at the USPTO and was unable to complete the interview during the designated window. May I reschedule?

With the on-demand video interview format, the specific time window to interview for a patent examiner position is not extended. If you applied and are unable to complete the interview before the window closes, you will be invited to the next open interview window, if more interviews are being scheduled.

I received notice from the on-demand video interviewing platform that I was referred for a position, but have not heard back from a representative. May I have the status of my application?

You will not receive status updates from the on-demand video interviewing platform regarding your application. Status notifications will be posted on <u>USAJobs</u>. Specific questions about your application should go to <u>JoinUSPTO@uspto.gov</u>.

I received an email about scheduling an interview through the on-demand video interviewing platform. However, it was marked as spam, and I am just now seeing it. Is it too late to reschedule?



If you are unable to complete the interview before the window closes, you will be invited to the next open interview window, if more interviews are being scheduled.

There is an issue with my interview link on the on-demand video interviewing platform. Can I be sent another link?

If you have technical difficulties with the on-demand video interviewing software, please go to the platform's <u>Help Center page</u>.

I recently completed my on-demand video interview. What are the next steps?

More information regarding your next steps can be found on the <u>Patent Examiner Hiring Timeline</u> <u>page</u>. Your USAJobs status will be updated to "Selected" or "Not Selected." If you are selected for the position, the USPTO Office of Human Resources will contact you to extend a job offer.

I received an email from the on-demand video interviewing platform with a link to schedule an interview for a patent examiner position, but I have already completed my interview. Where am I at in the hiring process?

Status notifications will be communicated within USAJobs. If you have specific questions about your application, please contact JoinUSPTO@uspto.gov.

To learn more about the on-demand video interviewing platform, access the resource page at <u>this link</u> or by using this QR code:



More information about careers at the USPTO may be found on our <u>Jobs page</u> or by using this QR code:

