

United States of America

United States Patent and Trademark Office

OpenNMS

Reg. No. 5,299,424

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Int. Cl.: 41, 42

Service Mark

Principal Register

The OpenNMS Group, Inc. (NORTH CAROLINA CORPORATION)
760 W. Fire Tower Road, Suite 107
Winterville, NORTH CAROLINA 28590

CLASS 41: Computer education training services; [Teaching and training in business, industry and information technology;] Training in the use and operation of software for monitoring and controlling computer hardware and software over a network; Training in the use of software for monitoring and controlling computer hardware and software over a network

FIRST USE 1-1-2002; IN COMMERCE 1-1-2002

CLASS 42: Computer programming services for others in the field of software configuration management; Computer services, namely, remote management of information technology (IT) systems of others comprised of networked systems requiring monitoring; Computer services, namely, integration of computer software into multiple systems and networks; Computer services, namely, on-site management of information technology (IT) systems of others comprised of network monitoring software and hardware; Computer software development; [Computer software development in the field of mobile applications;] Computer software development in the field of network monitoring; Computer software development, computer programming and maintenance of computer software for network monitoring; Computer technical support services, namely, 24/7 service desk or help desk services for IT infrastructure, operating systems, database systems, and web applications; [Consulting services in the field of hosting computer software applications;] Consulting services in the field of software as a service (SAAS); Consulting in the field of configuration management for computer hardware and software; Design and development of computer software for monitoring and controlling computer hardware and software over a network; Design and development of computer software for network monitoring; Design and development of on-line computer software systems; Design, development and implementation of software; Design, development, installation and maintenance of computer software; Design, development, and implementation of software for network monitoring; Design, maintenance, development and updating of computer software; Development, updating and maintenance of software and database systems; Providing information in the fields of technology and software development via an on-line website; Software design and development; Software development and product development in the field of network monitoring; Software development consulting in

Katherine Kelly Vidal

Director of the United States
Patent and Trademark Office



the field of network monitoring; Software development for others in the field of software configuration management; Software development in the field of network monitoring; Software design and development; Technical support services, namely, 24/7 monitoring of network systems, servers and web and database applications and notification of related events and alerts; Technical support services, namely, installation, administration, and troubleshooting of web and database applications; Technical support services, namely, remote administration and management of in-house and hosted datacenter devices, databases and software applications; Technical support services, namely, remote and on-site infrastructure management services for monitoring, administration and management of public and private cloud computing IT and application systems; Technical support services, namely, technical administration of servers for others and troubleshooting in the nature of diagnosing server problems; Technical support services, namely, troubleshooting in the nature of diagnosing computer hardware and software problems; Technical support services, namely, troubleshooting of computer software problems; Technical support, namely, monitoring technological functions of computer network systems

FIRST USE 3-10-2010; IN COMMERCE 3-10-2010

THE MARK CONSISTS OF STANDARD CHARACTERS WITHOUT CLAIM TO ANY PARTICULAR FONT STYLE, SIZE OR COLOR

OWNER OF U.S. REG. NO. 3969304

SEC.2(F)

SER. NO. 87-165,322, FILED 09-08-2016

REQUIREMENTS TO MAINTAIN YOUR FEDERAL TRADEMARK REGISTRATION

WARNING: YOUR REGISTRATION WILL BE CANCELLED IF YOU DO NOT FILE THE DOCUMENTS BELOW DURING THE SPECIFIED TIME PERIODS.

Requirements in the First Ten Years*

What and When to File:

- **First Filing Deadline:** You must file a Declaration of Use (or Excusable Nonuse) between the 5th and 6th years after the registration date. See 15 U.S.C. §§1058, 1141k. If the declaration is accepted, the registration will continue in force for the remainder of the ten-year period, calculated from the registration date, unless cancelled by an order of the Commissioner for Trademarks or a federal court.
- **Second Filing Deadline:** You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between the 9th and 10th years after the registration date.* See 15 U.S.C. §1059.

Requirements in Successive Ten-Year Periods*

What and When to File:

- You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between every 9th and 10th-year period, calculated from the registration date.*

Grace Period Filings*

The above documents will be accepted as timely if filed within six months after the deadlines listed above with the payment of an additional fee.

***ATTENTION MADRID PROTOCOL REGISTRANTS:** The holder of an international registration with an extension of protection to the United States under the Madrid Protocol must timely file the Declarations of Use (or Excusable Nonuse) referenced above directly with the United States Patent and Trademark Office (USPTO). The time periods for filing are based on the U.S. registration date (not the international registration date). The deadlines and grace periods for the Declarations of Use (or Excusable Nonuse) are identical to those for nationally issued registrations. See 15 U.S.C. §§1058, 1141k. However, owners of international registrations do not file renewal applications at the USPTO. Instead, the holder must file a renewal of the underlying international registration at the International Bureau of the World Intellectual Property Organization, under Article 7 of the Madrid Protocol, before the expiration of each ten-year term of protection, calculated from the date of the international registration. See 15 U.S.C. §1141j. For more information and renewal forms for the international registration, see <http://www.wipo.int/madrid/en/>.

NOTE: Fees and requirements for maintaining registrations are subject to change. Please check the USPTO website for further information. With the exception of renewal applications for registered extensions of protection, you can file the registration maintenance documents referenced above online at <http://www.uspto.gov>.

NOTE: A courtesy e-mail reminder of USPTO maintenance filing deadlines will be sent to trademark owners/holders who authorize e-mail communication and maintain a current e-mail address with the USPTO. To ensure that e-mail is authorized and your address is current, please use the Trademark Electronic Application System (TEAS) Correspondence Address and Change of Owner Address Forms available at <http://www.uspto.gov>.