

United States of America

United States Patent and Trademark Office



Reg. No. 6,755,709

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Int. Cl.: 42

Service Mark

Principal Register

Twilio Inc. (DELAWARE CORPORATION)
101 Spear St., Ste. 500
San Francisco, CALIFORNIA 94105

CLASS 42: Software as a service (SAAS) services featuring software for business analytics, business intelligence, customer relationship management, and customer engagement; Platform as a service (PAAS) services featuring software for business analytics, business intelligence, customer relationship management, and customer engagement; providing temporary use of non-downloadable software for use in customer relationship management (CRM); providing temporary use of on-line non-downloadable software development tools; computer software development in the field of mobile applications; software as a service (SAAS) services featuring software for providing data analytics, business analytics, business intelligence and for collecting and analyzing data in the fields of business, marketing, advertising, brand development, sales, customer service, customer engagement, cloud computing, customer information, customer relationship management, and security and authentication; Application service provider featuring application programming interface (API) software for communications, customer engagement, data analytics, business intelligence, and customer relationship management; providing online, non-downloadable software for managing, collecting, integrating, and sharing a wide variety of data and information from various sources; application service provider (ASP), namely, providing software tools for computer software development; platform as a service (PaaS) featuring computer software platforms for retrieving, tracking, analyzing, testing, measuring and managing data, customer data and customer interactions in the fields of business, marketing, advertising, brand development, sales, customer service, customer engagement, cloud computing, customer information, customer relationship management, and security and authentication; providing temporary use of on-line non-downloadable software development tools for the creation of client interfaces; providing temporary use of on-line non-downloadable cloud computing software for providing business intelligence, business data analytics, and for collecting and analyzing business data; software as a service (SAAS) services featuring software for collecting, managing

Katherine Kelly Vidal

Director of the United States
Patent and Trademark Office



and reporting on data from connected computer systems, digital mobile devices, and Internet of Things (IoT) devices; software as a service (SaaS) services featuring software for controlling and monitoring of cloud computing networks and Internet of Things (IoT) devices; infrastructure as a service (IaaS) services featuring software for controlling and monitoring Internet of Things (IoT) devices and networks

FIRST USE 10-26-2007; IN COMMERCE 11-20-2008

The mark consists of a large circle contained within are four small solid circles arranged in the form of a square.

OWNER OF U.S. REG. NO. 5076448, 5076450, 5076449

SER. NO. 90-537,934, FILED 02-21-2021

REQUIREMENTS TO MAINTAIN YOUR FEDERAL TRADEMARK REGISTRATION

WARNING: YOUR REGISTRATION WILL BE CANCELLED IF YOU DO NOT FILE THE DOCUMENTS BELOW DURING THE SPECIFIED TIME PERIODS.

Requirements in the First Ten Years*

What and When to File:

- **First Filing Deadline:** You must file a Declaration of Use (or Excusable Nonuse) between the 5th and 6th years after the registration date. See 15 U.S.C. §§1058, 1141k. If the declaration is accepted, the registration will continue in force for the remainder of the ten-year period, calculated from the registration date, unless cancelled by an order of the Commissioner for Trademarks or a federal court.
- **Second Filing Deadline:** You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between the 9th and 10th years after the registration date.* See 15 U.S.C. §1059.

Requirements in Successive Ten-Year Periods*

What and When to File:

- You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between every 9th and 10th-year period, calculated from the registration date.*

Grace Period Filings*

The above documents will be accepted as timely if filed within six months after the deadlines listed above with the payment of an additional fee.

***ATTENTION MADRID PROTOCOL REGISTRANTS:** The holder of an international registration with an extension of protection to the United States under the Madrid Protocol must timely file the Declarations of Use (or Excusable Nonuse) referenced above directly with the United States Patent and Trademark Office (USPTO). The time periods for filing are based on the U.S. registration date (not the international registration date). The deadlines and grace periods for the Declarations of Use (or Excusable Nonuse) are identical to those for nationally issued registrations. See 15 U.S.C. §§1058, 1141k. However, owners of international registrations do not file renewal applications at the USPTO. Instead, the holder must file a renewal of the underlying international registration at the International Bureau of the World Intellectual Property Organization, under Article 7 of the Madrid Protocol, before the expiration of each ten-year term of protection, calculated from the date of the international registration. See 15 U.S.C. §1141j. For more information and renewal forms for the international registration, see <http://www.wipo.int/madrid/en/>.

NOTE: Fees and requirements for maintaining registrations are subject to change. Please check the USPTO website for further information. With the exception of renewal applications for registered extensions of protection, you can file the registration maintenance documents referenced above online at <http://www.uspto.gov>.

NOTE: A courtesy e-mail reminder of USPTO maintenance filing deadlines will be sent to trademark owners/holders who authorize e-mail communication and maintain a current e-mail address with the USPTO. To ensure that e-mail is authorized and your address is current, please use the Trademark Electronic Application System (TEAS) Correspondence Address and Change of Owner Address Forms available at <http://www.uspto.gov>.